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PATENT 3-7-02

Attorney Docket No. COS-97-101

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

B. Reilly Barry et al.

Serial No.: 09/159,503

Filed: September 24, 1998

For: **INTEGRATED BUSINESS SYSTEM FOR
WEB BASED TELECOMMUNICATIONS
MANAGEMENT**

Group Art Unit: 2161

Examiner: H. Sough

Commissioner for Patents
Washington, D.C. 20231

Sir:

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MAR 05 2002

Technology Center 210C

AMENDMENT

In response to the Office Action mailed December 4, 2001, please amend the application as follows.

IN THE SPECIFICATION:

Please delete the ~~paragraph~~ at page 20, lines 18-21.

Please insert the following paragraph on page 22, after line 21.

--Figures 23(c)-23(j) illustrate exemplary interface screens consistent with the present invention.--

Please insert the following paragraph on page 23, after line 7.

--Figure 25(n) illustrates exemplary processing associated with trouble tickets in an implementation consistent with the present invention.--



2161

Patent

Attorney's Docket No. COS-97-101

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of)

B. Reilly BARRY et al.)

Group Art Unit: 2161

Application No.: 09/159,503)

Examiner: H. Sough

Filed: September 24, 1998)

For: INTEGRATED BUSINESS)
SYSTEM FOR WEB BASED)
TELECOMMUNICATIONS)
MANAGEMENT)**RECEIVED**
MAR 05 2002
Technology Center 2100**AMENDMENT/REPLY TRANSMITTAL LETTER**Commissioner of Patent and Trademarks
Washington, D.C. 20231

Sir:

Enclosed is a reply for the above-identified patent application.

- ☐ A Petition for Extension of Time is also enclosed.
- ☐ A Terminal Disclaimer and a check for ☐ \$55.00 ☐ \$110.00 to cover the requisite Government fee are also enclosed.
- ☐ Applicant(s) request continued examination under 37 C.F.R. § 1.114 and enclose the ☐ \$370.00 ☐ \$740.00 fee due under 37 C.F.R. § 1.17(e).
- ☐ Applicant(s) previously submitted _____, on _____, for which continued examination is requested.
- ☐ A request for Entry and Consideration of Submission under 37 C.F.R. § 1.129(a) is also enclosed.

- ☒ No additional claim fee is required.
☐ An additional claim fee is required, and is calculated as shown below:

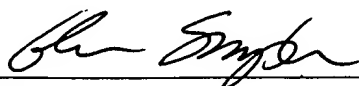
AMENDED CLAIMS					
	No. of Claims	Highest No. Of Claims Previously Paid For	Extra Claims	Rate	Additional Fee
Total Claims		Minus		x \$18.00 =	
Ind. Claims		Minus		x \$ 84.00 =	RECEIVED MAR 05 2002
If Amendment adds multiple dependent claims, add \$280.00					Technology Center 2100
Total Amendment Fee					
If Small entity status is claimed, subtract 50% of Total Amendment Fee					
TOTAL ADDITIONAL FEE DUE FOR THIS AMENDMENT					

- ☐ A claim fee in the amount of \$ _____ is enclosed.

Respectfully submitted,

HARRITY & SNYDER, L.L.P.

By:



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Date: March 4, 2002